



What are the key features of the HOT lane project?

- **Toll rates based on congestion.** The changeable toll rate manages the speed and number of vehicles in the HOT lane. As the price goes up, fewer cars will enter the lane.
- **Simple transactions.** Transponders mean no stopping at toll booths. Accounts are set up with a credit card, checks or cash and can be accessed online and over the phone.
- **Benefits for all drivers.** HOT lanes benefit all drivers by balancing the flow of vehicles across all lanes.



No toll booths

Steps for using the HOT lane:

1. Visit the Customer Service Center in person or online to:

- Open an account
- Receive a transponder



Sample transponder

2. Use HOT lanes



Your toll is automatically deducted from your pre-paid account, by toll recording equipment located on the road.

3. Receive your statement and replenish your account.



Sample customer bill